



November 20, 2015

Doctors Choice Medical Group
Attn: Lan Pham, President/CEO
2296 Huntington Dr., Ste. D
San Marino, CA 91108

Via U.S. Mail & E-Mail:
LPham@msosocal.com

RE: D-SNP Model of Care Self-Study Program Implementation and Attestation

Dear Doctors Choice Medical Group:

Why you are receiving this letter?

The Centers for Medicare & Medicaid Services (CMS) regulations require that health plans provide their Dual Eligible Special Needs Plan (D-SNP) providers with information on their basic Model of Care. This applies to our D-SNP members who are eligible for both Medicare and Medicaid.

What does this mean to you?

Because your IPA provides clinical services to our D-SNP members, Easy Choice Health Plan (Easy Choice) needs each of your clinical practitioners (i.e. doctors and mid-levels) to complete the Easy Choice Model of Care Self-Study Program.

What you need to do?

- Identify an accountable person in your organization who will implement, monitor (via training log), and provide an attestation that all clinical practitioners in your IPA have completed Model of Care training.
- Distribute the Easy Choice Model of Care Self-Study Program to all practitioners in your IPA.
- Upon completing the Easy Choice Model of Care Self-Study Program, each practitioner must sign and submit the Model of Care Attestation to the IPA's designated staff (indicating that they have completed the program).
- IPA's designated staff will maintain and regularly update a Training Log.
- Once all clinical practitioners have completed the Model of Care training, the IPA's designated staff will submit an attestation on behalf of your entire IPA to ECProviderAttestations@wellcare.com.
- The deadline to submit the attestation for the entire group is **December 16, 2015**.

Office Address: 10803 Hope Street | Suite B | Cypress, CA 90630

Mailing Address: P.O. Box 6025 | Cypress, CA 90630

Telephone: 1-866-999-3945 | Fax: 1-855-547-9766 | E-mail: ECContracting@wellcare.com

- During the Easy Choice annual audits of your IPA, Easy Choice Health Plan's Delegation Oversight Team will request a roster of clinical practitioners and a copy of your Model of Care Self Study Log.

We appreciate the quality care you provide our members and your support in our efforts to meet the CMS regulations regarding the D-SNP Model of Care. If you have any questions, please contact Shellie Griffin, Manager of Provider Services at Shellie.Griffin@Wellcare.com or (714) 226-2716.

Please remember, the deadline for your group to submit the attestation that all your clinical practitioners have completed Model of Care Self- Study Program is **December 16, 2015**.

Sincerely,

A handwritten signature in black ink that reads "Richard Nguyen". The signature is written in a cursive style with a long horizontal flourish at the end.

Richard Nguyen, MD, MBA, FAAFP
Medical Director
Easy Choice Health Plan